



European Network Nursing Academies (ENNA)



2. Congress Patient safety 2-3 September 2011

Careum Campus Zürich, Switzerland

Additional information is available at
www.en-na.eu

Dear Sir/Madam,

The „European Network Nursing Academies (ENNA)“ wishes to invite you to the second ENNA congress, which is going to take place in Zürich from 2-3 September 2011.

The key challenge facing the health care sector in Europe is patient safety. The second ENNA congress is going to focus on the nursing-relevant aspects of patient safety and provides a European forum for theory - practice - meetings.

The complex theme of patient safety will be examined from various perspectives by means of speeches, workshops and plenary discussions.

The ENNA congress is being supported by the Careum Foundation and is under the patronage of the Stiftung für Patientensicherheit Schweiz (Patient Safety Foundation Switzerland). The congress will appeal to nursing theory and practice specialists. However, any interested specialists from other health fields are more than welcome.

We look forward to seeing you from 2-3 September 2011 at the ENNA congress at the Careum Campus in Zürich.

The organisation committee

- **Ursina Baumgartner**, MNS, WE'G - Hochschule Gesundheit Aarau (CH)
- **Prof. Christel Bienstein**, Witten/Herdecke University (D)
- **Prof. Dr Marcellus Bonato**, FH Münster (D)
- **Anke Jähne**, M.A., MPH, Careum F+E Zürich (CH)
- **Drs Anneke de Jong**, Hogeschool Utrecht (NL)
- **Dr Daniela Deufert**, UMIT - Private University for Public Health, Medical Informatics and Technology in Hall in Tirol (A)
- **Dr Herbert Hockauf**, Steinbeis-Hochschule Berlin (D)
- **Maria Mischo-Kelling**, Qualified Sociologist, Claudiana Landesfachhochschule für Gesundheitsberufe Bozen (I)
- **Prof. Dr Margret Lepp**, University of Gothenburg (SE)
- **Sepideh Olausson**, MSc, University of Borås (SE)
- **Prof. Dr Jürgen Osterbrink**, Paracelsus Medical University in Salzburg (A)
- **Prof. Dr Ulrike Toellner-Bauer**, Ev. Fachhochschule Rheinland-Westfalen-Lippe Bochum (D)
- **Prof. Monika Schäfer**, Careum F+E Zürich (CH)
- **Dr Angelika Zegelin**, Witten/Herdecke University (D)

General Information

2 - 3 September 2011

Congress location:

Careum Campus, Gloriastrasse/Pestalozzistrasse, Zürich, Switzerland. The plenary sessions will take place in the HAH lecture building, Häldeliweg 2, 8044 Zürich.

Participation fee

Regular: CHF 250 (Euro 200)

/ Reduced price for students: CHF 125 (Euro 100)

This includes congress participation, congress documentation and lunch and coffee breaks.

Dinner

on 02.09.2011 from 18.30 onwards: Join us for interesting conversations and lively debates over a delightful dinner.

ETH Zürich, main building (Dozentenfoyer), Cost CHF 65 (Euro 50), incl. drinks, limited places, registration essential.

Registration

You can register online at www.en-na.eu/Administration

Languages

The contributions will be presented in German or English without any simultaneous translation.

Hotel reservations

We have reserved a quota of hotel rooms at special prices with the Zürich Tourist Organisation (until 13.07.11).

You can book direct via: www.en-na.eu/Hotel

Administration

WE'G Hochschule Gesundheit

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Up-to-date information, plus registration and hotel reservation links can be found at www.en-na.eu

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STIFTUNG FÜR PATIENTENSICHERHEIT
FONDATION POUR LA SÉCURITÉ DES PATIENTS
FONDAZIONE PER LA SICUREZZA DEI PAZIENTI
PATIENT SAFETY FOUNDATION

Provisional Programme

Friday, 2 September 2011, 13.00 - 18.00

12.00 Registration

13.00 Welcome and introduction

Keynotes

- Patient safety: European Perspectives (ENNA network partner) /German
- Health Professionals and practice in focus: „Second victim“ - Errors and their effects on specialists (Dr Nicoletta von Laue, Winterthur) /German
- A focus on patients: Patient safety from the patient's point of view (N.N.)
- A focus on staff planning: Initial results of the RN4CAST study (Dr Maria Schubert, Basel) /German
- A focus on learning: Learning from mistakes? Experiences with a public reporting and learning system for geriatric care (Heiko Rutenkröger, KDA Cologne) /German
- A focus on variety:
With contributions by
 - Prof. Dr Iren Bischofberger, Aarau and Zürich /German
 - Prof. Dr Karl-H. Beine, Hamm /German
 - Prof. Dr Thomas Görgen, Münster /German
 - ENNA network partners

18.30 Dinner in the main building (Dozentenfoyer) of the ETH Zürich (limited places, registration required)

Provisional Programme

Saturday, 3 September 2011, 9.00 - 16.30

9.00 Welcome

Keynotes

A focus on culture:

- Safety culture (Prof. Dr Hans-Jürgen Lange, Witten/Herdecke) /German
- Expertise on Certain Uncertainties: Principles of Patient Safety in Primary Care (Prof. Dr Antoinette de Bont, Rotterdam) /English
- Multiprofessional Cooperation and Leadership (Prof. Dr Dieter Conen, Buchs) /German

11.00 – 12.30 12 Workshops

13.30 – 15.00 12 Workshops

15.30 Keynotes

A focus on quality and qualification (Moderation Prof. Christel Bienstein, Witten/Herdecke):

- Patient safety in acute care from the point of view of academic care (Prof. Dr Rebecca Spirig, Zürich and Basel) /German
- Academic qualification and the influence of care quality (Prof. Dr Christa Them, Hall in Tirol) /German

16.30 Closing remarks and concluding coffee

Up-to-date programme information can be found at

www.en-na.eu

Workshops

Twelve parallel workshops are to take place, for example on the following themes:

- „Aktionsbündnis Schmerzfreie Stadt Münster“ project (Prof. Dr J. Osterbrink, Paracelsus University of Salzburg) /German
- What happens if I make a mistake? - Errors and liability (P.-A. Wagner, SBK Switzerland, Bern) /German
- Me and whistleblowing?!? Whistleblowing and the error culture (Dr M. Breuer, Institut Dialog Ethik Zürich) /German
- Patient involvement in the avoidance of errors in relation to chemotherapy (A. Pfister, F. Gafner, Kantonsspital Aarau) /German
- Patient safety in hospital practice, for example medicine safety (B. Kissling, University Hospital, Zürich) /German
- Safety in geriatrics (H. Geschwindner, Pflegezentren Zürich) /German
- Patient education = patient safety? (Dr J. Haslbeck, Careum Patientenbildung Zürich) /German
- Evidence-based Nursing and patient safety (Dr D. Deufert, UMIT Hall i. Tirol) /German
- Risks in geriatric nursing institutions (Prof. E. Fritz, UMIT Hall i. Tirol) /German
- What use are patient safety indicators? (Prof. Dr U. Toellner-Bauer, Ev. Fachhochschule Bochum) /German
- Caring Encounter in a Hi-tech World (M. Lundén, University of Gothenburg) /English
- Patient Safety in Relation to the Design of the Patient Room (S. Olausson, RN, MSc, University of Borås) /English
- Legal, but is it legitimate? (W. Jansen, MA, Dipl. Pflegewissenschaftler, DGGP Essen) /German
- Increased Access to Caring Conversation in Respect of Patient Safety (K. Högberg, RN, MSc, University of Borås) /English
- Drama for Reflection and Supervision in a Multicultural Healthcare Setting in Sweden (Prof. Dr M. Lepp, Göteborg) /English
- Patient Safety in Prehospital Emergency Care means so Much! (Dr B.-O. Suserud, University of Borås) /English
- Error culture (Prof. Dr M. Bonato, Fachhochschule Münster) /German
- Patient safety - Definition from the nursing point of view (A. Hartenstein-Pinter, Witten/Herdecke University) /German
- Medication Behind the Front Door: Prevention of Unnecessary Medication Related Complications of Older People (Drs. C. Sino, Drs. A. de Jong, Hogeschool Utrecht) /English